

NO RISK WARRANTY - RESIDENTIAL INSTALLATIONS ONLY

It is common for most glass manufactures to null and void their Warranties for seal failure and glass breakage if solar control window film is applied to the glass. This optional HUPER OPTIK No Risk Warranty matches the terms and conditions set in the existing glass manufactures' warranty, if HUPER OPTIK window film has been applied to the homeowner's glass. The NO RISK coverage will negate the homeowner from assuming the risk of glass breakage and seal failure until the expiration of that particular glass manufactures' warranty.

STIPULATIONS AND RESTRICTIONS

1. Only the bearers of HUPER OPTIK STANDARD WARRANTY are eligible to purchase this optional limited warranty.
2. This optional limited warranty can only be purchased on or before the installation completion date of HUPER OPTIK window film.
3. This optional warranty extends only the glass failure and seal failure portion of the HUPER OPTIK STANDARD WARRANTY for RESIDENTIAL installations only.
4. This optional limited warranty is extended only to the original purchases of HUPER OPTIK window film and is not transferable.
5. HUPER OPTIK USA, will repair or replace up to but not in excess of \$2000.00 per glazing unit.
6. This optional limited warranty must include all windows that have HUPER OPTIK window film installed. Partial warranty coverage is not allowed.
7. This optional limited warranty is not valid until HUPER OPTIK USA receives and certifies the HUPER OPTIK STANDARD WARRANTY, and payment for this optional coverage as described in the Terms and Conditions contained in line item #16.

The terms and conditions of this coverage are as follows:

1. This optional limited warranty is limited to the original purchaser of HUPER OPTIK window film and must be purchased on or before the installation completion date.
2. In order to qualify for glass failure and/or seal failure warranty coverage the owner must provide written proof that a glass failure and/or seal failure warranty exists and is currently in force at the time of claim, from the manufacturer of the glass unit. This limited warranty for glass failure and/or seal failure shall not extend the glass manufacturer's limited warranty. The glass manufacturer's warranty must be effective at the time of application of HUPER OPTIK window film. Customer must provide proof of effective glass manufacturer's warranty at time of claim, with specific mention to the address of the claimant.
3. The warranty shall be invalid if any of the information or representation in this form is inaccurate.
4. Hüper Optik USA will pay for repair or replacement of up to but not in excess of \$2000.00 per glazing unit.
5. In no event shall Hüper Optik USA be liable or responsible for any loss or damage, direct, incidental or consequential, except as expressly set forth herein. This limited warranty is made in lieu of all warranties, expressed or implied, and is void if the window film has been subject to abuse or improper care. This limited warranty gives you specific legal rights and you may also have other rights, which vary from state to state.
6. Preexisting conditions of either glass failure or seal failure of the filmed lite voids this limited warranty. Seller reserves the right to inspect any job prior to final issuance of payment by Seller. Fraud by the installing dealer or Customer shall void the limited warranty.
7. This limited warranty shall not apply, and shall be unenforceable, when: **(A)** the film installed is not HUPER OPTIK; **(B)** the dealer's installation practices do not conform to Hüper Optik USA's published installation policies and procedures; **(C)** two (2) or more films are applied to the same lite; **(D)** the filmed windows are of triple pane construction, laminated glass, textured or wire glass; **(E)** film is applied to any glass on which there is paint, lettering, signs, stickers, or other permanent or temporary ornamentation; **(F)** the filmed glass has prior visible damage, is chipped, cracked, has holes in it, or if light is visible between frame and glass; **(G)** the film is applied to plastics, acrylics, polycarbonates or non-glass substrates; **(H)** the glass is found to have been cracked (either pane) or exhibit evidence of seal failure at the time of the window film installation; **(I)** frames or sealants are not resilient, such as solid metal or solid wood frames, or any hard material without resilient expansion seals; **(J)** the glass is a pane with a single edge more than 10 feet in length or any architecturally odd shaped windows (circular, round, bent, etc.) more than 25 square feet; or **(K)** the breakage was due in whole or in part to force not involving thermal stress; **(L)** the glass has prior history of glass failure and/or seal failure; **(M)** the glass has metal frames that do not have seals or gaskets. (A partial list of other causes and forces regarding which this limited warranty does not apply includes stress from impact, poor installation, scratching, scraping, wind, earthquakes, acts of God, fire, water, invasion, military or civilian hostilities, rebellion, explosion, implosion, storms, wear and tear, internal defects, glazer's chips, preexisting breakage or failure.)
8. In order to qualify for seal failure coverage, the owner must provide written proof that a seal failure warranty exists and is currently in force at time of claim, from the manufacturer of the glass unit. This limited warranty for seal failure shall not extend the glass manufacturer's limited warranty. The glass manufacturer's warranty must be in effect at the time of application of HUPER OPTIK window film.
9. Customer must provide Hüper Optik USA with proof of effective glass manufacturer's warranty at time of claim, with specific mention of the address of the claimant.
10. The same pane of glass is limited to two (2) warranty claims for glass breakage and/or seal failure.
11. A deductible equal to the greater of \$25 or 5% of the repair or replacement cost per window will apply to each warranty claim and must be paid in advance by Customer upon request by Hüper Optik USA as a condition to Hüper Optik USA's performance hereunder.
12. All warranty claims will be limited to a maximum of 50 square feet for dual pane windows or 100 square feet for single pane windows.
13. Limited warranty coverage begins from the date the HUPER OPTIK window film was originally installed (installation completion date), is only valid in the continental United States, Puerto Rico, Mexico and Canada and applies to vertical glass applications only.
14. Certain film to glass combinations in excess of 2,000 square feet on commercial buildings require written pre-approval authorization from Hüper Optik USA in order to qualify for the glass failure and seal failure warranty.
15. Minimum application fee NO RISK LIMITED WARRANTY is \$75.00
16. **Please consult the Film to Glass Chart for further details.**

HUPER OPTIK WINDOW FILM DRYING TIME, CARE AND MAINTENANCE

- During the window film drying process, you may notice changes in the optical clarity. A cloudy appearance may occur, if this does occur; it is normal and will go away. After the moisture dries, the hazy appearance will disappear as the film bonds to the glass. It is important to note that drying times are dramatically affected by climate.
- When cleaning, use a soft towel or cloth, or clean synthetic sponge.
- Use common cleaning solutions such as warm water and mild detergent.
- Do **NOT** use solutions that contain abrasive materials or ammonia.
- **DO NOT WASH WINDOWS UNTIL THIRTY (30) DAYS AFTER INSTALLATION OF HUPER OPTIK WINDOW FILM.**

For more warranty information, or to make a claim, contact your Authorized Hüper Optik Dealer or Hüper Optik USA at 888.296.3456, warranty@huperoptikusa.com