

LLumar® Window Film Limited Warranty

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SOLAR CONTROL

APPLICATIONS: RESIDENTIAL

- 5 Year Limited Warranty** for LLumar® products DL05GSRCDF, DL15BSRCDF, DL15GSRCDF, DL30GNSRHRP, R15BLSRHRP, and R15GOSRHRP.
- 7 Year Limited Warranty** for LLumar products R15BSRCDF and R15GSRCDF.
- 10 Year Limited Warranty** for LLumar product E1220SRCDF.
- Lifetime Limited Warranty** for LLumar products AIR80BLSRHRP, AU85UVSRHRP, DR15SRCDF, DRN25SRCDF, DRN35SRCDF, N1020SRCDF, N1020BSRCDF, N1035BSRCDF, N1040SRCDF, N1050SRCDF, N1065SRCDF, R20SRCDF, R35SRCDF, R50SRCDF, and RN07SRCDF.

These warranties are extended to the original purchaser. These products are warranted by the manufacturer against bubbling, corrosion, crazing, delaminating, and peeling when properly installed in accordance with the manufacturer's instructions on suitable INTERIOR surfaces of glass windows by a duly authorized dealer. If the film fails to comply with this warranty, the manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser. A manufacturer-approved edge sealant is required for re-installation if the warranty replacement should be necessary because of corrosion issues.

WARRANTIES FOR RESIDENTIAL APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.

SOLAR CONTROL

APPLICATIONS: COMMERCIAL

- 5 Year Limited Warranty** for LLumar products DL05GSRCDF, DL15BSRCDF, DL15GSRCDF, DL30GNSRHRP, R15BLSRHRP, and R15GOSRHRP.
- 7 Year Limited Warranty** for LLumar products R15BSRCDF and R15GSRCDF.
- 10 Year Limited Warranty** for LLumar products AU85UVSRHRP, DR15SRCDF, DRN25SRCDF, DRN35SRCDF, E1220SRCDF, N1020SRCDF, N1020BSRCDF, N1035BSRCDF, N1040SRCDF, N1050SRCDF, N1065SRCDF, R20SRCDF, R35SRCDF, R50SRCDF, and RN07SRCDF.
- 15 Year Limited Warranty** for LLumar product AIR80BLSRHRP.

These warranties are extended to the original purchaser. These products are warranted by the manufacturer against bubbling, corrosion, crazing, delaminating, and peeling when properly installed in accordance with the manufacturer's instructions on suitable INTERIOR surfaces of glass by a duly authorized dealer. If the film fails to comply with the warranty, the manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser. A manufacturer-approved edge sealant is required for re-installation if the warranty replacement should be necessary because of corrosion issues.

WARRANTIES FOR COMMERCIAL APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.

SAFETY-AND-SECURITY APPLICATIONS

- 10 Year Safety-and-Security Film Limited Warranty: Commercial Applications**
- Lifetime Safety-and-Security Film Limited Warranty: Residential Applications** for LLumar products N1020SRPS4, N1020SRPS8, N1040SRPS4, N1040SRPS8, N1050SRPS4, N1050SRPS8, NUV65SRPS4, R20SRPS4, R20SRPS8, SCLSRPS2, SCLSRPS4, SCLSRPS6, SCLSRPS7, SCLSRPS8, SCLSRPS11, and SCLSRPS15.

These warranties are extended to the original purchaser. These products are warranted by the manufacturer against corrosion, crazing, delaminating, and peeling when properly installed in accordance with the manufacturer's instructions on suitable INTERIOR surfaces of glass by a duly authorized dealer. If the film fails to comply with the warranty, the manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser. This warranty includes labor and material on safety-and-security films less than 7 mils thickness. Films that are 7 mils thickness and greater require the dealer to be approved by the manufacturer prior to installation to obtain a valid film and labor warranty.

WARRANTIES FOR SAFETY-AND- SECURITY APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.

DECORATIVE APPLICATIONS

- 5 Year Limited Warranty** for LLumar products BLUESRHRP, GREENSRHRP, REDSRHRP, YELLOWSRHRP, NRM items (all), and RMSPS2.

This warranty is extended to the original purchaser. These products are warranted by the manufacturer against bubbling, corrosion, crazing, delaminating, and peeling when properly installed in accordance with the manufacturer's instructions on suitable INTERIOR surfaces of glass by a duly authorized dealer. If the film fails to comply with the warranty, the manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser.

WARRANTIES FOR DECORATIVE APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.

EXTERIOR APPLICATIONS

- 5 Year Limited Warranty** for LLumar products NHE20ERHPR, NHE35ERHPR, RHE20ERHPR, RHE35ERHPR, and RHE50ERHPR when installed on sloped glazing greater than or equal to 20 degrees from horizontal.
- 7 Year Limited Warranty** for LLumar products NHE20ERHPR, NHE35ERHPR, RHE20ERHPR, RHE35ERHPR, and RHE50ERHPR when installed on vertical glazing.

These warranties are extended to the original purchaser. These products are warranted against bubbling, corrosion, cracking, crazing, or delaminating, when properly installed in accordance with the manufacturer's instructions on suitable EXTERIOR surfaces of glass with a manufacturer-approved sealant by a duly authorized dealer. If the film fails to comply with the warranty, the manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser.

WARRANTIES FOR EXTERIOR APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.

ANTI-GRAFFITI APPLICATIONS

- 2 Year Limited Warranty** for LLumar products GCLSRPS4 and GCLSRPS6.

This warranty is extended to the original purchaser. These products are warranted against blistering, bubbling, or delamination when properly installed in accordance with the manufacturer's instructions on suitable INTERIOR surfaces of glass by a duly authorized dealer. This warranty does not cover the penetration of the film by objects or fluids.

WARRANTIES FOR ANTI-GRAFFITI APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.

GLASS BREAKAGE AND SEAL FAILURE

- 2 Year Glass Breakage and 2 Year Seal Failure Limited Warranty**
- 5 Year Glass Breakage and 3 Year Seal Failure Limited Warranty**
- Not Applicable**
- Available for Purchase**

PLEASE SEE THE BACK OF THIS FORM FOR DETAILS ON GLASS BREAKAGE AND SEAL FAILURE. These warranties are extended to the original purchaser. The products are warranted against glass and seal failure when properly installed in accordance with the manufacturer's instructions on suitable surfaces of glass by a duly authorized dealer.

- Must have existing seal failure warranty by the original window manufacturer.
- Due to a wide variety of compounds used, no warranty coverage is provided for windows with "backbedding sealants".
- No seal failure and/or glass breakage coverage on laminated glass except as noted on Film-to-Glass Recommendations.
- Maximum allowance is \$500 (U.S.) per glass.
- Glass breakage and/or seal failure must be a result of product listed herein.
- There is a deductible of \$25 (U.S.) or 5% of the replacement cost (whichever is greater) for residential and small commercial installations. The deductible for commercial installations and installations over 2500 square feet is \$100 (U.S.) or 5% of the replacement cost (whichever is greater).

IF THE SAME FILM IS NOT AVAILABLE, THE MANUFACTURER, AT ITS SOLE DISCRETION, WILL REPLACE WITH A SIMILAR FILM OR REFUND THE COST TO THE PURCHASER. ALL INSTALLATIONS OVER 2500 SQUARE FEET REQUIRE DOCUMENTED PRE-APPROVAL FROM MANUFACTURER.

ONLY AIR, NEUTRAL N, R, DR, AND SCL SERIES FILMS ARE APPROVED FOR USE IN PROXIMITY TO POOLS AND SAUNAS ON THE CONDITIONS THAT EDGES ARE SEALED WITH FACTORY-APPROVED SEALANT AND THERE IS NO PERSISTENT CONDENSATION ON GLASS SURFACES.

INSTALLATION RECORD (press hard)

Contact Name	Date	Telephone Number
Customer Name (print)	Customer Signature	E-Mail Address
Customer Address	City	State or Province and Zip Code
Authorized Dealer Name		Installer Signature
Product Number	Lot or Run Number	Square Footage*
Product Number	Lot or Run Number	Square Footage*
Product Number	Lot or Run Number	Square Footage*

*Installations over 2500 square feet require documented pre-approval from manufacturer.

INDICATE THE TYPE OF WINDOW BELOW BY CIRCLING THE APPROPRIATE VALUES

(If more than one type of window, indicate the values for the majority of windows below. All glass types must comply with the Film-to-Glass Recommendations Chart.)

Window Type	Single Pane	Dual Pane	Triple Pane			Laminated Glass	Yes	No	
Glass Thickness	1/8"	3/16"	1/4"	3/8"	1/2"	Location	Interior	Exterior	
Glass Type	Annealed	Heat Strengthened	Tempered	Clear	Tinted	Total Square Footage	_____		
Glass Coatings	None	Low E	Low E ²			Film-to-Glass Factor	Under 10	10 - 14	Over 14

INSTALLATION OF PRODUCTS MUST COMPLY WITH THE MANUFACTURER'S FILM-TO-GLASS RECOMMENDATIONS CHART

The manufacturer is not responsible for any furnishings or interior items which may fade or change color. The nature of certain delicate fabrics and dyes will lead to premature fading regardless of the application of any window film protective treatment.

White Copy: Customer Canary Copy: Dealer

Glass Breakage and Seal Failure Limited Warranty

2 Year Glass Breakage
and 2 Year Seal Failure

5 Year Glass Breakage
and 3 Year Seal Failure

Not
Applicable ★

Available for
Purchase ★★

LLumar Solar Control Films				
AIR80BLSRHPR		●		
AU85UVSRHPR	●			
DL05SRCDF				●
DL15BSRCDF				●
DL15GSRCDF				●
DL30GNSRHPR				●
DR15SRCDF		●		
DRN25SRCDF		●		
DRN35SRCDF		●		
E1220SRCDF				●
N1020SRCDF	●			
N1020BSRCDF	●			
N1035BSRCDF	●			
N1040SRCDF	●			
N1050SRCDF	●			
N1065SRCDF	●			
NHE20ERHPR			●	
NHE35ERHPR			●	
RHE20ERHPR			●	
RHE35ERHPR			●	
RHE50ERHPR			●	
RN07SRCDF	●			
R15BSRCDF				●
R15BSRHPR				●
R15GSRCDF				●
R15G0SRHPR				●
R20SRCDF	●			
R35SRCDF	●			
R50SRCDF	●			
LLumar Safety-and-Security Films				
GCLSRPS4				●
GCLSRPS6				●
N1020SRPS4	●			
N1020SRPS8	●			
N1040SRPS4	●			
N1040SRPS8	●			
N1050SRPS4	●			
N1050SRPS8	●			
NUV65SRPS4	●			
R20SRPS4	●			
R20SRPS8	●			
SCLSRPS2	●			
SCLSRPS4	●			
SCLSRPS6	●			
SCLSRPS7	●			
SCLSRPS8	●			
SCLSRPS11	●			
SCLSRPS15	●			
LLumar Decorative Films				
BLUESRHPR			●	
GREENSRHPR			●	
REDSRHPR			●	
YELLOWSRHPR			●	
NRM Items (all)				●
RMSPS2				●

In the event of glass breakage or seal failure due to thermal shock caused solely as the direct result of the application of an approved LLumar® Window Film, the manufacturer will either:

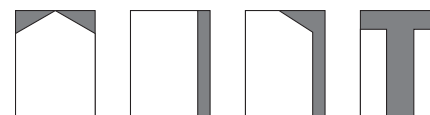
- Replace the broken glass and/or repair or replace the sealed insulating unit.
- Replace and/or repair the portion of the window frame in direct contact with the glass, if it is damaged due to breakage or seal failure (excluding painting or finishing).
- Replace the window film.

The following terms and conditions also apply:

1. These warranties are extended to the original purchaser. The products are warranted against glass and seal failure when properly installed in accordance with the manufacturer's instructions on suitable surfaces of glass by a duly authorized dealer and in compliance with the manufacturer's Film-to-Glass Recommendations Chart.
2. We will pay for repairs or replacement of up to (but not to exceed) \$500 (U.S.) less \$25 (U.S.) deductible or 5% of replacement cost per unit.
3. Documented pre-approval is required when any of the windows falls into one of the following categories:
 - Any windows too big to be replaced with standard ladders and manpower
 - Windows exceeding 84 inches in height or width
 - Window with blinds located between the panes of glass (blinds in the air space)
4. Pre-existing conditions of either glass breakage or seal failure of the filmed glass pane voids this warranty coverage. We reserve the right to inspect any job prior to final issuance of a certificate of warranty coverage. Fraud by the installing dealer shall void the warranty.
5. In order to qualify for seal failure coverage, the owner must present evidence that a seal failure warranty is currently in force from the manufacturer of the sealed glass unit. This warranty for seal failure will not extend beyond the sealed unit's manufacturer's limited warranty.
6. This limited warranty shall be completely invalidated if any information or representation set forth on the front of this document is not accurate.
7. We reserve the right to refuse to reapply window film after two occurrences to the same glass pane and will refund the purchase price for the original filming of said glass pane.
8. "Thermal shock fracture" means a breaking or fracture to glass caused by heat or change in temperature resulting from the application of film to glass, and thermal shock breakage can be identified by the following characteristics: (a) break lines make a right angle with the edge of glass at or near the origin, and (b) break lines separate into two or more lines within two inches of the edge and the origin. Tempered glass is not susceptible to thermal shock generated by solar control film.
9. "Seal failure" is defined as a visible break or opening of the window's air seal, resulting in an ineffective sealing of the window, allowing moisture and/or air to penetrate, causing an internal fogging of the glass.
10. This limited warranty shall NOT apply to applications in the following installations: (a) when not in strict compliance with current rules and regulations promulgated by the manufacturer; or (b) of more than one (1) film to any window; or (c) on triple pane windows, wired or textured glass, any glass on which there is affixed or otherwise applied any paint, lettering or ornamentation; or (d) on glass which is visibly damaged, chipped, cracked or pierced or where light can be seen between glass and frame; or (e) on nonglass materials, such as polycarbonates or other plastics; or (f) in locations in which there has been prior glass breakage; or (g) on glass which is framed by concrete, solid metal or sealant which is no longer resilient; or (h) on any glass of 100

square feet or more or having any linear dimension (height, width, or diagonal) of more than 12 feet; or (i) when damage occurs partly by reason of loss by any cause other than thermal shock fracture, including, but not limited to, impact, stress, scratching, improper application or installation, wind or the elements, earthquakes or other acts of God, fire, war, invasion, hostilities, rebellion, insurrection, wear and tear, inherent vice, pre-existing break, or latent defect; or (j) when 25% or less of a glass pane is shaded and the shaded area includes more than 25% of the glass pane's perimeter. A portion of the examples of such harmful shading is as follows:

HARMFUL SHADING AS REFERENCED IN THE MANUFACTURER'S FILM-TO-GLASS RECOMMENDATIONS



(examples of shading)

11. Window film or window units removed prior to claim or inspection by an authorized manufacturer's representative invalidates any stated warranty.

Any purchaser desiring warranty service on any product covered by this limited warranty should collect the information contained in the installation record or bill of sale furnished at the time of purchase, together with a description of the specific defect, and proof that it is LLumar film. The owner should then contact the authorized dealer from which the film was originally purchased and arrange for them to validate the claim. Proof of purchase is also required in order to obtain warranty coverage. It is therefore recommended that the purchaser retain the completed installation record and sales receipt.

EXCEPT AS PROHIBITED BY APPLICABLE LAW, THE MANUFACTURER HEREBY DISCLAIMS LIABILITY FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL AND PUNITIVE DAMAGES ARISING FROM ANY CAUSE WHATSOEVER. EXCEPT AS EXPRESSLY PROVIDED HEREIN, THE MANUFACTURER HEREBY EXCLUDES AND DISCLAIMS ANY AND ALL EXPRESS WARRANTIES AND, EXCEPT DURING THE APPLICABLE LIMITED WARRANTY PERIOD SET FORTH ABOVE, THE MANUFACTURER HEREBY EXCLUDES AND DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

The manufacturer's sole obligation to the owner or purchaser, whether such claim is based in contract, negligence, tort or otherwise, shall be solely as provided hereunder and damages and remedies shall be solely as provided hereunder.

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusions and limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state or province to state or province.

This limited warranty is void if the film is subject to abuse or improper care and maintenance. The manufacturer assumes no liability for scratching or damaging of the film. This limited warranty or any part of it is void only where and to the extent expressly prohibited by law.

LLumar Window Films are not otherwise warranted in any way, except as expressly stated in this limited warranty.

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★ Glass Breakage and Seal Failure Warranty is not applicable for these products.
★★ E-mail Warranty Department for fee schedule and an application form for Glass Breakage and Seal Failure Warranty for these products.